



As a valued patient of Arizona Heart and Vascular Clinic, we appreciate the trust you place in our team to provide you the very best cardiovascular care. In the current environment, it is important for all of us to take necessary precautions to ensure our health. I want to personally update you on the situation with COVID-19 and the necessary steps we are taking as an organization to ensure your health and safety during your visits to our practice.

WHAT WE ARE DOING:

- We are closely monitoring WHO, CDC, American College of Cardiology and local health department guidelines for healthcare providers and adapting our policies and procedures as necessary.
- Our staff is monitoring themselves for symptoms daily and have been instructed not to report to work in the event any symptoms are present.
- Our staff will utilize personal protective equipment when appropriate and continue to practice recommended hygiene practices for healthcare team members.
- Patients or visitors with a fever will not be allowed to enter the waiting area and will be referred for COVID-19 screening if other risk factors or symptoms are present.
- We are waiving cancellation fees for any patients who have flu-like symptoms or may be at a high risk for virus transmission. (Patients scheduled for nuclear testing are asked to contact us at least 24 hours in advance so the testing material can be preserved to avoid additional expense to the patient.)
- The cleanliness of our clinics and offices is a top priority for us, now more than ever. Please know that our office is following all recommended guidance from public health authorities, including best practices for hygiene and infection control. All of our staff members have been trained and are currently following CDC guidelines to sanitize the office before and after each patient.
- Our waiting area has been arranged to increase the physical distance between those who are waiting, and an isolation waiting area has been established for patients who need urgent cardiac care but also have a compromised immune system or other risk factors for transmission.

WHAT WE ASK OF YOU:

- Contact us to reschedule your appointment if you have any flu-like symptoms and/or a fever. In general, even without other symptoms, if you have a fever for any reason, please do not come to the office, call us.

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480-765-2800

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GLENDALE, AZ 85308

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- To limit infection risk, we ask that patients coming for appointments be accompanied into the office by a family member or caregiver only if medically necessary.
- Patients with cardiac disease are at a higher risk if they contract the virus. Practice social distancing and good hygiene at your home. Contact a provider immediately if you develop fever and cough. Visit the CDC website to learn more about steps you can take to reduce your risk of getting sick: <https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/high-risk-complications.html>.

With these provisions in place, we feel confident in our ability to continue safely seeing patients for cardiac care and treatment. Please contact our office if you have any questions.



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Medical Director / Managing Partner